



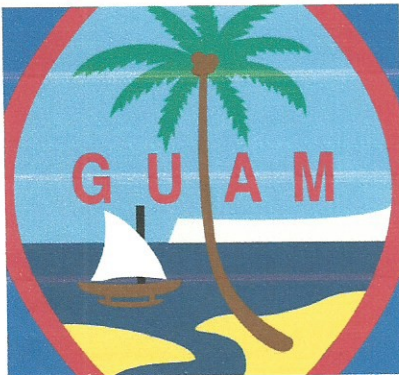
# Guam Veteran Affairs

## A Report to Our Citizens

Fiscal Year 2016

### Our Mission

To ensure that all Veterans and their dependents are well informed on their possible benefits under Title 38, U.S. Code of Veterans Benefits, a codification of laws under the Department of Veterans Affairs.



### Our Vision

To improve the quality of health care services to all veterans with other benefits and privileges to which they are entitled to by reason of their service in the Military.



### About Us

The Guam Office of Veterans Affairs was established under Public Law 17-25 (III: II Chapter 67) and operates under the Office of Maga'lahaen Guahan and U.S. Veterans Affairs. Our office is accountable for all local laws pertaining to the Veterans of the Armed Forces of the United States. Our service is for the current and former members of the United States Armed forces and/or their families. Our agency is responsible for every Guam Veteran and their dependents. We prepare claims for health care services and benefit programs. We also process all qualified Veterans and their dependents in preparation for interment at the Guam Veterans Cemetery. We carry out our duties through two main sections: Benefits Section and Cemetery & Burial Sections.

### Our Functions

- Interview and counsel Veterans and their dependents on their claim benefits.
- Coordinate with respective military branches of service for military honors for deceased Veterans.
- Facilitate home visits and hospital visits for disabled Veterans and their dependents.

### Table of Contents

About Us.....	1
Performance Measures.....	2
Financials.....	3
Outlook.....	4



Performance Measures	FY14	FY15	FY16
Drivers License Renewal Waiver	30	40	418
Veterans License Plates Waiver	25	35	290
<b>Counseling and Assistance</b>			
Services-Connected Disability Claims	372	484	620
VA Health Care Benefits	30	66	75
VA Pensions Application	22	28	32
GI Bill Education & Training	20	33	41
Home Loan Guaranty	8	8	10
Life Insurance	20	16	25
Burial & Memorial Benefits	40	18	35
Dependents & Survivors Benefits	70	46	56
Appeals of VA Claims Decision	3	2	6
Military Medals & Records	10	19	40
<b>Referral Services</b>			
Vocational Rehab & Employment	4	2	8
Transition Assistance	2	1	2
<b>Assistance with Military Records Corrections</b>			
Certification of VA Income	30	50	55



The Office of Veteran Affairs, State Agency, is committed to serve all our Veterans and their dependents, in an effort to provide quality service, our office is comprised of the following:

### ADMINISTRATIVE DIVISION

Responsible for the daily administrative operations of the office to include personnel, budget and serve as the support staff for the agency.

### BENEFITS DIVISION

Accredited to prepare, present, prosecute claims before Veterans Benefits Administration (VBA) or the Board of Veterans' Appeals. All claims processed must be submitted to the Department of Veterans Affairs – Honolulu, Hawaii for adjudication.

### CEMETERY & BURIAL DIVISION

Responsible for coordinating with the respective branches of the military for burial and interment of qualifying Veterans and their dependents. This division is responsible for ordering head stones and head markers as well as updating the directory of all burials at the Guam Veteran Cemetery.

### The periods of military service are defined by the time period, as follows:

Gulf War (Iraq and Afghanistan conflicts): September 2001 or later.

Gulf War: August 1990 to August 2001.

Vietnam Era: February 1961 to April 1975, served in the Republic of Vietnam or August 1964 to April 1975

Korean War: July 1950 to January 1955.

World War II: December 1941 to December 1946

Pre-World War II only: November 1941 or earlier.

NATIONAL SUICIDE PREVENTION HOTLINE RESOURCE:

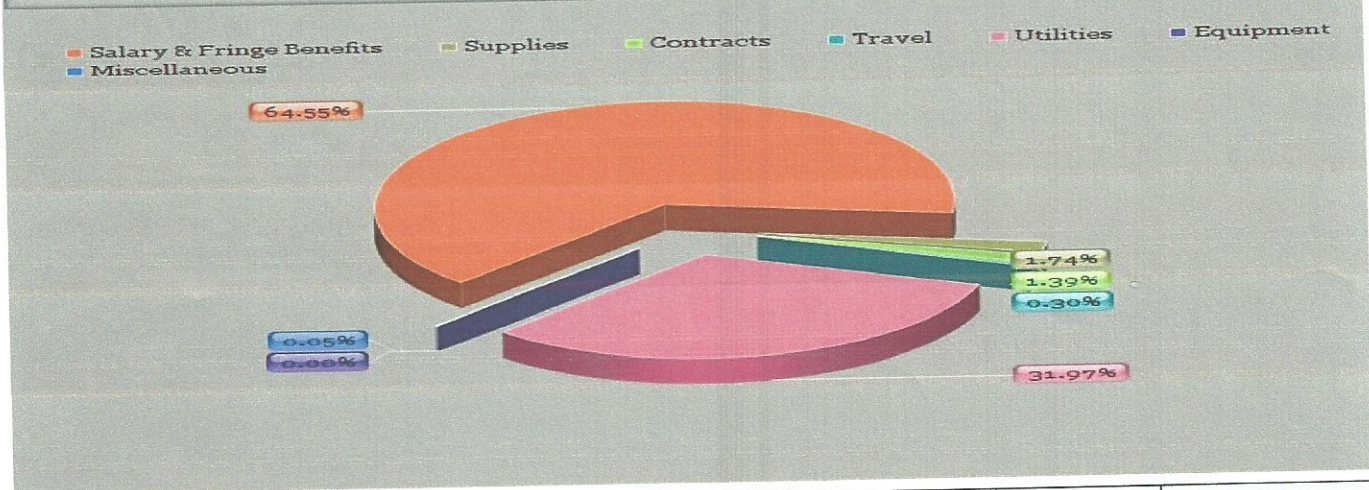
**1-800-273-TALK (8255)**

PRESS 1 FOR VETERANS





Guam Veteran Affairs Expenditures



Guam Veterans Affairs is included in the GovGuam—Wide Financial Statement. Audited financial statements can be viewed at [www.opaguam.org](http://www.opaguam.org)

Funding Source	FY 2014	FY 2015	FY 2016
Appropriation	\$681,537	\$957,487	\$794,638
Regular Salary	\$469,170	\$484,128	\$455,376.12
Supplies	\$20,187	\$17,504	\$12,269.17
Contracts	\$10,800	\$2,568	\$9,835
Travel	\$2,964	\$8,785	\$2,128.84
Utilities	\$70,263	\$94,031	\$225,525.51
Equipment	\$0	\$5,299	\$0
Miscellaneous	\$40	\$0	\$360.00
<b>Total Expenditures:</b>	<b>\$573,425</b>	<b>\$612,316</b>	<b>\$705,494.64</b>

**The periods of military service are defined by time period, as follows:**

- Gulf War (Iraq and Afghanistan conflicts): September 2001 or later.
- Gulf War: August 1990 to August 2001.
- Vietnam Era: February 1961 to April 1975, served in the Republic of Vietnam or August 1964 to April 1975
- Korean War: July 1950 to January 1955.
- World War II: December 1941 to December 1946
- Pre-World War II only: November 1941 or earlier.



**Guam Veterans Affairs**

*"to care for him who shall have borne the battle, and for his widow, and his orphan" ...Abraham Lincoln; and "We're dealing with veterans, not procedures, with their problems, not ours" ...Omar Bradley 1947*

P.O. Box 2950 | Hagatna, Guam 96931 | Tel: (671)475-8388-94 | Fax: (671)475-8396



**UPCOMING EVENTS**

**Memorial Day Commemoration Ceremony**  
 May 29, 2017

**Veterans Day Ceremony**  
 November 11, 2017

\*\*\*\*\*

With support from the Office of the Governor of Guam, and Government of Guam agencies, as well as our U.S. Armed Forces, Guam Veteran Affairs Office is able to ensure an exceptional quality of service and benefits available to the Veteran Community.

Thank you Guam, for your service to our Veterans!

**Guam Veterans Affairs Office**  
 172 S. Marine Corps. Dr.  
 Asan, Guam 96910  
 671.475-8388/89/90



The Guam Veteran Affairs Office has been working on many improvements to include the Guam Veteran Cemetery facilities in order to better serve our Veteran Community. Some of the projects and improvements include:

- Establishing the Guam Veteran Registry
- Creating a Cemetery Directory
- Improving the Guam VA Website

**Are you a "VETERAN"**

**Do you know about Public Law 28-79?**

AN ACT TO WAIVE THE FEES FOR DRIVERS LICENSE GRANT TO ALL VETERANS WHO HAVE SERVED IN THE UNITED STATES ARMED FORCES.

VISIT THE GUAM VETERAN AFFAIRS OFFICE  
 LOCATED AT 172 S. MARINE CORPS DRIVE, ASAN TO  
 OBTAIN A CERTIFICATION LETTER PRIOR TO RENEWING  
 YOUR DRIVER'S LICENSE

