



Director

James W. Gillan

MISSION STATEMENT:

“To assist the people of Guam in achieving and maintaining their highest levels of independence and self-sufficiency in health and social welfare.”

VISION STATEMENT:

“Empowered people of healthy minds and bodies living in a safe environment throughout their lifetime.”

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Get Immunized Guam!

Pacific Open Learning Health Net (POLHN). On July 11, 2015, DPHSS in collaboration with the World Health Organization (WHO), launched the opening of the POLHN Centre. The WHO and Pacific Ministers of Health established POLHN in 2003 to address the needs of health professionals in the Pacific to access Continuing Professional Development (CPD) opportunities and up-to-date health information through an e-learning network across Pacific Island Countries.

Guam Community Health Improvement Plan (CHIP) 2015-2020. The Guam CHIP is a five-year plan that is critical for developing policies and defining actions to target efforts that promote health. The CHIP was developed with agency partners and community stakeholders and will be used as a blueprint for our local public health system to best address community health issues for all residents of Guam.

Veteran’s Rural Health Clinic. The Guam CHCs have collaborated with the Veteran’s Office, Good Samaritan Hospital in Los Angeles, Honolulu Shriners Hospital, Guam Regional Medical City, and Guam Behavioral Health and Wellness Center in an effort to increase access to primary health care and mental health services.

Supplemental Nutrition Assistance Program (SNAP). In FY 2015, the SNAP program provided services to 56,169 eligibles; 16,796 households. Total benefits issued was \$109,657,877.

Medicaid Program. In FY 2015, the Medicaid program provided services to 44,366 eligibles; 16,739 households. Total cost for medical services was \$81,596,426.

Medically Indigent Program (MIP). In FY 2015, the MIP program provided services to 12,157 eligibles; 6,454 households. Total cost for medical services was \$11,071,714.

Adult Day Care Services Program Expansion. Guam Public Law 32-181, expanded the Adult Day Care services for the purpose of providing Adult Day Care services to residents residing in the central and southern regions of Guam; program administered by the Division of Senior Citizens.

In-Home Services Program Expansion. Guam Public Law 32-181, appropriated additional funds expanding the In-Home Services Program to provide assistance to approximately 100 additional frail individuals, now serving 400 frail individuals. The program is administered by the Division of Senior Citizens.

Salt Reduction Initiative. On July 29, 2015, Guam had its first Salt-Reduction Pledge Signing Ceremony at the Governor’s House, having 40 restaurant and three establishments pledging their support. This event was followed by another Salt Reduction Pledge Ceremony on Oct. 23, 2015, having another ten more restaurants on board.

Evaluation of Hepatitis B Vaccination in Guam: The Immunization Program conducted its first hepatitis B (HB) serological survey from March – May 2015. The primary objective of the serological survey was to evaluate the HB vaccination program in Guam, to measure the prevalence of HBV infection (HBsAg) among first graders, and to determine the status and progress towards the HBV prevention goal set by the WHO’s Western Pacific Regional Office.

PERFORMANCE

DIVISION OF PUBLIC WELFARE PROGRAM	No. of Eligible Clients Served		No. of Households	
	FY 2015	FY 2014	FY 2015	FY 2014
SNAP	56,169	57,420	16,796	17,330
Temporary Assistance to Needy Families (TANF)	5,242	6,029	2,048	2,274
Aid to the Blind, Old Age Assistance, Aid to Permanently and Totally Disabled	621	594	600	573
General Assistance (GA)	1,274	1,391	1,163	1,259
Medicaid	44,366	44,723	16,739	17,186
MIP	12,157	12,542	6,454	6,227
Child Care Development Fund (CCDF)	1,735	1,220	801	603
SNAP Placements	119	262		
TANF Placements	233	305		
Child Protective Services (CPS) Children	2,185	2,300		
Homeless Adults and Children	556	1,087		
TOTAL	124,657	127,873		

Division of Public Health WIC Program Participation	
FY 2015	87,579
FY 2014	89,531
FY 2013	89,953

Office of Vital Statistics No. of Certificates Issued	FY 2015	FY 2014	FY 2013
Births	16,266	14,815	14,434
Deaths	5,855	5,339	5,332
Marriages	4,182	3,944	4,154

DIVISION OF ENVIRONMENTAL HEALTH			
Services Provided	FY 2015	FY 2014	FY 2013
Inspections	560	786	1390
Foodborne Illness Investigations	0	0	2
Plan Reviews	535	559	625
Pre-Operation Inspections	606	618	572
Consultations	679	658	896
TOTAL	2,380	2,621	3,485
Certificates Issued	FY 2015	FY 2014	FY 2013
Health Certificates	36,622	35,564	34,389
Sanitary Permits	3,271	3,238	3,093
Controlled Substances Registrations	427	371	334
Business Clearances	657	518	895
TOTAL	40,977	39,691	38,711

DIVISION OF SENIOR CITIZENS Program Accomplishments (Clients Served)		
Program	FY 2015	FY 2014
Adult Day Care Services	153	140
In-Home Services	536	456
Case Management Services	2,038	2,131
Legal Assistance Services	319	196
Transportation Services	657	649
Senior Center Operations	1,267	1,357
Elderly Nutrition Congregate	1,377	1,358
Elderly Nutrition Home-Delivered	1,746	1,684
National Family Caregiver Support Program	369	380
Adult Protective Services (w Emergency Receiving Home)	260	298

FINANCIAL REPORT

FY 2015 Expenditures by Revenue

Revenue Source	FY 2015	FY 2014
General Fund	\$42,461,370	\$47,897,385
Special Fund	17,192,134	18,195,816
100% Federal USDA	120,963,056	119,397,623
100% Federal DHHS	76,713,556	68,914,174
TOTAL:	\$257,330,116	\$254,404,998

Division of Public Welfare - 2015 Program Expenditure Data

Budget Category	Benefits	Operations	Personnel	Total
SNAP	\$109,657,877	\$1,062,271	\$1,873,479	\$112,593,626
MEDICAID	81,596,426	1,022,751	2,098,000	84,717,177
MIP	11,071,714	78,022	0	11,149,736
CCDF	2,996,738	789,535	617,316	4,403,589
CAP	4,592,010	349,266	833,026	5,774,302
TITLE XX	231,539	647,830	2,574,797	3,454,166
FOSTER CARE	1,855,294	113,293	0	1,968,587
GRAND TOTAL	\$212,001,598	\$4,062,968	\$7,996,618	\$224,061,184

Division/Bureau/Section	FY 15 General Fund Expenditures	FY 14 General Fund Expenditures
Office of the Director	\$683,455	\$828,916
Chief Public Health Office	197,898	218,198
Nutrition Services	51,600	48,000
Communicable Disease Control	719,229	633,556
Community Health Services	16,095	17,965
Primary Care Services	685,596	594,043
Family Health and Nursing	547	1,150
Division of Environmental Health	721,446	594,514
Financial Management Services	174,946	166,426
Supply Section	147,455	165,577
Management Support Services	72,745	84,209
Facilities and Maintenance	1,123,975	1,482,669
Systems Group	123,863	111,995
Medically Indigent Program	10,959,750	9,992,551
Foster Care	1,947,102	1,788,519
Division of Senior Citizens	1,396,571	218,415
Adult Protective Services	422,783	448,114
TOTAL:	\$19,445,056	\$17,394,817

DPHSS receives the following funds: General Funds. Primary fund from the local government.

Federal Funds. Grants from the US Department of Agriculture, US Department of Health and Human Services, Centers for Disease Control and Prevention, US Department of Interior and others. **Special Funds.** Consists of various programs that help fund the following: Community Health Centers, Health Professional Licenses, Health and Human Services, Controlled Substance, Environmental Health, and Healthy Futures. **Special Fund revenues are restricted to specific purposes.**

MOVING FORWARD

DPHSS is committed to improving its public health infrastructure which will help deliver quality health and social services to its customers. We had major challenges these past few years as well as major accomplishments.

- Construction of a **Guam Environmental Public Health Laboratory**
- Development of a **Three-year Organizational Strategic Plan**
- Development of a **Guam Community Health Improvement Plan**
- Implementation of the new **Guam Food Code**
- Establishment of the **Pacific Open Learning Health Net**
- Implementation of the **Guam Salt-Reduction Initiative**

DPHSS continues to seek ways to improve in its programs and services provided. We are in the process of automating our Electronic Health Records for better health care management.

We continue to work with external stakeholders and community partners to set priorities to better address community health and social issues for all residents of Guam.

We will continue to develop our workforce, modernize our Information Technology (IT) systems, and improve in our organizational structures and processes to maximize the agency's capacity for meeting its mission.

With the long-term goal and vision in mind, the department aims to pursue future accreditation which will someday serve as proof of the hard work of everyone who serve the island's public health and social services health care system.



WE WANT TO HEAR FROM YOU!

Do you like this report? Do you believe it should include more information? Please let us know by contacting James W. Gillan, DPHSS Director at 735-7102 or james.gillan@dphss.guam.gov or Bertha Taijeron, Program Coordinator at 735-7125 or bertha.taijeron@dphss.guam.gov